

# Sync Oracle CRM On Demand to your email system

Supports Exchange, Office 365, Gmail, IBM Notes, and GroupWise

Looking for the best way to sync Oracle CRM On Demand to Outlook, Mac, Gmail, IBM Notes, and your iOS and Android mobile devices?

Riva can help.

- ✓ Trusted by 1,000+ customers globally
- ✓ Proven performance and reliability
- ✓ No client-side plug-ins to install
- ✓ Improves CRM adoption
- ✓ Reduces manual data entry
- ✓ Built-in mobile sync for iOS, Android...
- ✓ Highly flexible and configurable
- ✓ Syncs custom objects and fields
- ✓ Syncs more CRM data
- ✓ Quick to set up and configure
- ✓ Riva Insight for Outlook and Notes

## **Riva is the leader in CRM and email integration.**

Since 2008, we have developed server-side integrations for a dozen of the world's best CRM systems and five corporate email platforms. Riva syncs Oracle CRM On Demand directly to Exchange, Office 365, Gmail, IBM Notes, GroupWise, and Marketo. With no client-side plug-ins to install, configure, manage, or fix.

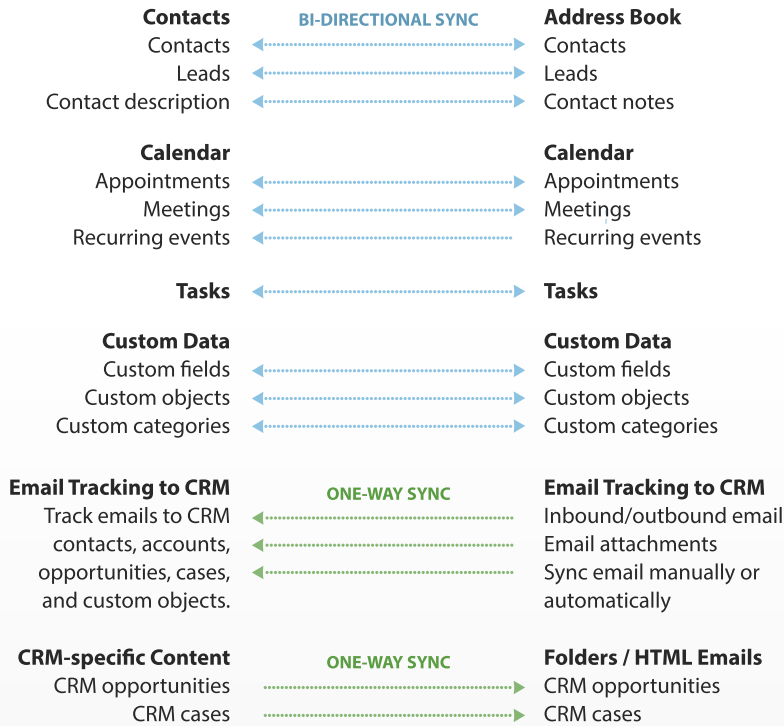
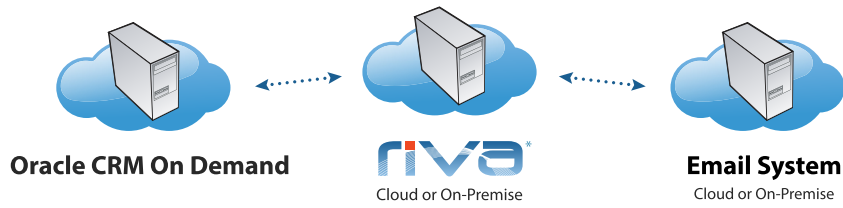
The reason why over 1,000 companies globally trust Riva – including 35 Fortune 500 companies, 12 of the world's largest banks, and hundreds of SMBs – is because Riva syncs CRM data reliably. We could tell you about Riva's advanced sync options that drive CRM adoption and sales productivity, but the #1 reason why companies choose Riva is because they are looking for a better and more reliable way to sync their contacts, calendars, tasks, email, opportunities, cases, and custom objects.

### **So, what makes Riva better than alternative sync solutions?**

Riva is simpler to manage. There are no plug-ins to install or manage. Riva syncs data more reliably. We sync Oracle CRM On Demand to all email clients and mobile devices. Riva lets sales reps view their CRM calendars, contacts, and other data in offline and online modes on iPad, iPhone, Android, BlackBerry, and Windows phones. Riva provides several advanced configuration options, including contact sync filters, advanced calendar integration options, automatic email tracking, one-way or two-way sync, support for custom fields and custom objects, and more.

# Seamlessly sync Oracle CRM On Demand to Exchange, O365, Gmail, IBM Notes...

**Riva syncs all the basics – contacts, calendars, tasks, email – and much more!** Ask us about Riva Insight, SmartCreate, SmartConvert, and AssignTo features to improve CRM adoption and sales productivity.



Supported email clients and mobile devices:

- Outlook 2013, 2010, 2007, 2003
- Office 365
- Gmail and Google Apps
- Outlook Web App (OWA)
- Outlook 2011 for Mac
- Apple Mail, Calendar, Contacts
- Entourage 2008 and 2004
- Outlook on Citrix
- Outlook on Terminal Server
- IBM Notes 9, 8, 7, 6
- IBM Notes for Mac
- IBM Notes for Citrix
- IBM iNotes
- IBM SmartCloud Notes
- IBM Notes Traveler
- iPad
- iPhone
- Android
- BlackBerry
- Windows Phone
- Surface tablets

Sync features vary by CRM

## CRM partners



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**Join 50,000+ CRM users** – from Fortune 500 companies to SMBs – who use Riva to sell more, sync more, and save more time. Free 15-day trials are available for Riva Cloud and Riva On-Premise. Ask us about our volume pricing for enterprise deployments.

Call 408.675.5015    Or visit [rivacrmintegration.com](http://rivacrmintegration.com)

