

# Riva CRM Integration

Advanced, server-to-server integration for CRM and email systems



## What Riva Syncs\*

### CRM System

Cloud or On-Premise

- Salesforce
- Microsoft Dynamics CRM
- Microsoft Dynamics NAV
- SAP Cloud for Customer (C4C)
- Oracle Sales Cloud
- Oracle CRM On Demand
- NetSuite
- SugarCRM
- Infor CRM (Saleslogix)
- Sage CRM
- SuiteCRM
- GoldMine
- 1CRM
- IntelCRM

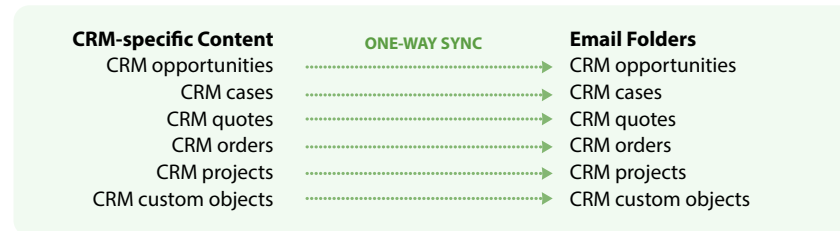
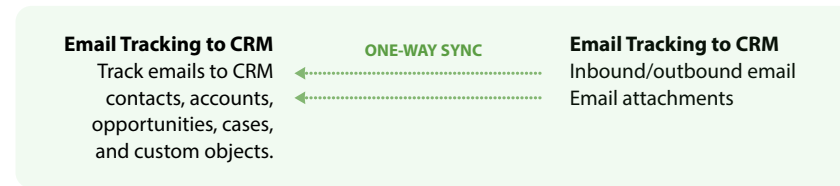
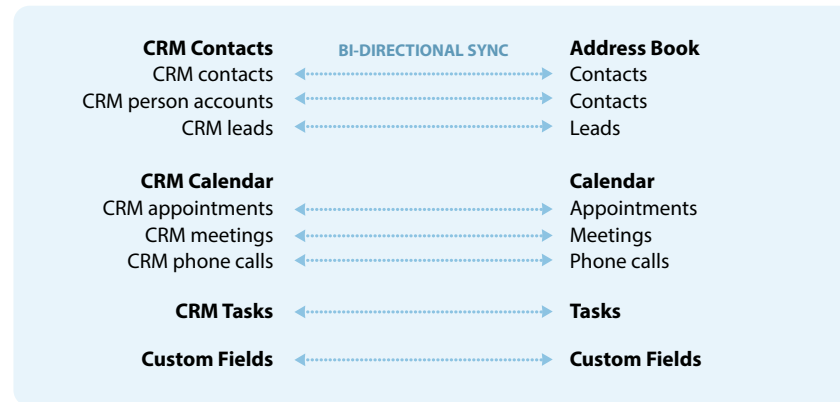
### Email System

Cloud or On-Premise

- Microsoft Exchange Server
- Office 365
- Exchange Online
- Hosted Exchange
- Gmail
- IBM Notes and Domino
- IBM Verse
- IBM SmartCloud
- Novell GroupWise

### Supported Email / Mobile Clients:

- Outlook 2013, 2010, 2007, 2003
- Office 365
- Outlook Web App (OWA)
- Outlook on Citrix
- Outlook on Terminal Server
- Outlook for Mac
- Gmail
- Apple Mail (Mac OS X)
- Entourage for Mac
- IBM Notes (Windows, Mac, Citrix)
- IBM Verse and IBM iNotes
- IBM Notes Traveler devices
- Novell GroupWise
- iPad, iPhone, iPod touch
- Android smartphones / tablets
- BlackBerry smartphones / tablets
- Windows Mobile smartphones / tablets
- Good Technology, MobileIron, CipherCloud
- And others...



\* May vary by Riva edition and CRM / email system.  
Professional services required to sync custom fields / objects.  
Contact us to discuss your sync requirements.